

System requirements (Client)

imc Learning Suite

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Author(s): Dr. Peter Zönnchen

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1 Supported System Components

Components	Product alternatives
Browser ^{*)}	– MS Internet Explorer 11 (not including compatibility modes)  ^{**)} – MS Edge version 99 – Mozilla Firefox version 91.7 Extended Support Release (ESR) – Google Chrome version 99 – Safari 15.0 (minimum: Safari 10.0) on macOS Big Sur version 11.6 (learner frontend only) – Mobile Browser Android > 4 and iOS > 9 (learner frontend only)
Mobile apps system requirements ^{***)}	Android: – Minimum OS Version: 5.0 – Maximum OS Version: 9.0 iOS: – Minimum OS Version: iOS11 Maximum OS Version: iOS14

^{*)} The following browser settings must be observed:

- The storage of cookies must be permitted, as the imc Learning Suite uses so-called "session cookies".
- JavaScript must be enabled.
- Pop-up blockers must be deactivated.

This is the only way to ensure that all functionalities of the imc Learning Suite are available without any restriction.

^{**)} New Architecture: In the "Task Management Service" MS Internet Explorer 11 is **not** supported.

^{***)} The Administrator GUI is officially **not** supported for tablets and mobile phones.

1.1 Network requirements

Connection	Required bandwidth
Between application server and database server	Recommended: dedicated network connection, min 100 Mbit/s
Between application server and client PC	Minimum: 512 kbit/s per user (in parallel operation) Recommended: 100 Mbit/s (up to 1000 parallel users)

Please note that the actual network performance is affected by network components, such as authentication, proxy, encryption, anti-virus services or other filter services.

1.2 Client hardware requirements

Parameter	Recommended value
Minimal screen resolution	1280x1024 pixels (resp. 1280x800 pixels on a 16:9 display)
RAM	in a typical usage scenario at least 1.3 gigabytes of RAM must be available for the browser
Processor	Intel i3 processor or equivalent CPU