



# **imc Channels App**

**Functions in detail**

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# 1 Introduction

The Channels App is a native mobile application that provides access to Channels content on mobile devices. It is available for:

- iOS (Apple App Store)
- Android (Google Play Store)

The apps are freely accessible in the App Stores and can be used by learners freely as long as the corresponding Learning Suite System used has the licence for “Channels” available.

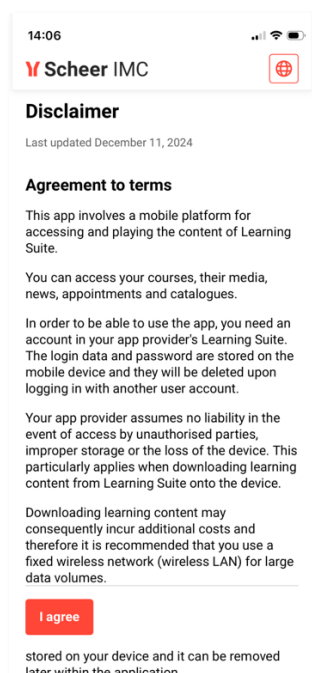
The Channels App is not a custom-branded app. All customers use the same standard app version. Branding and configuration are applied dynamically after login.

Currently, the Channels App is online-only. An offline use case is planned for a future release.

## 2 App launch and user login

### 2.1 Disclaimer

Upon installing the app, the user will be presented with a disclaimer where the terms of use for the app are explained.

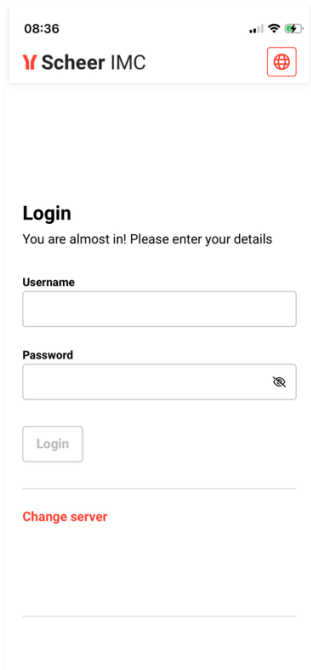


### 2.2 App launch using custom URL

There is the possibility to launch the app and pre-fill the server URL. This is necessary in order to read the configured authentication methods based on this URL in the next step. Multi-client scenarios are not supported here.

### 2.3 Login

This step displays the available authentication methods. Local authentication via username and password, OAuth, and SAML2 are supported. Multi-client scenarios are not supported here, in case different methods are configured per client.



## 2.4 First login workflow

The Channels App does not support the first login workflow. This must be done in the browser before first app use.

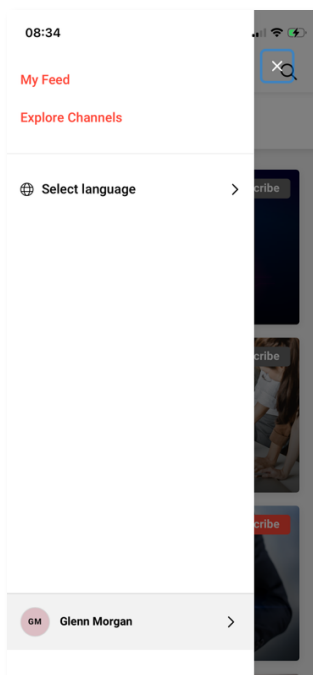
## 2.5 Design

Once the URL has been entered and the user has logged in, the correct design is displayed.

## 3 Functionalities

### 3.1 Navigation

The navigation entries are currently fixed. The navigation bar is located on the side and contains “My Feed” and “Explore Channels” as the main items. There is a language selection that contains the platform languages configured for the system, and clicking on the user name takes the user to Imprint, Terms of Use, Privacy Policy, and Logout.

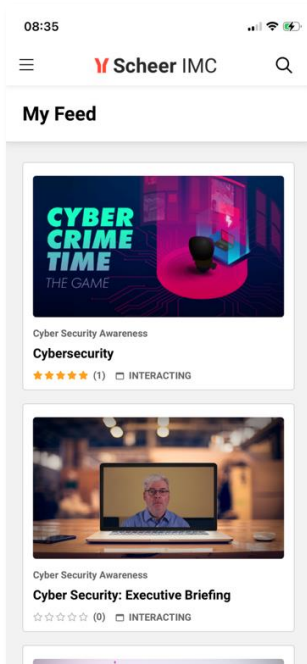


In addition, the global search can be found at the top right, provided that it has been configured for the system.

### 3.2 My Feed

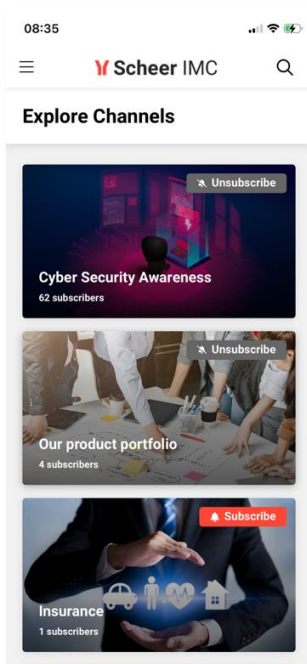
The functionalities are essentially the same as those found in the browser. What is not currently possible is to bookmark content, as the navigation point where the Bookshelf would be found is still in the future. In “My Feed,” all content from the subscribed channels is displayed at a glance. For each piece of content, the associated channel is shown on the card.

Rating is performed in the channel context.



### 3.3 Explore Channels

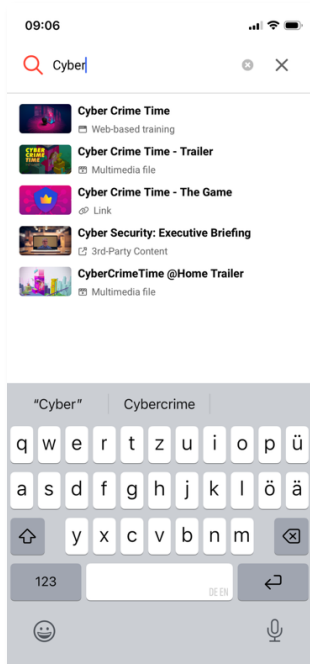
The same applies to explore channels; except for the function of adding content to the bookshelf, everything is the same. The main difference to my feed is that here it is possible to first obtain an overview of all channels and also manage channels subscriptions.



### 3.4 Global Search

If configured for the system, there is also a global search function. In the case of the Channels App, the search is limited exclusively to channels content.

As in the browser, there is the option of quick search, but it is also possible to go to the advanced search page, if the goal is search more in detail.



## **4 Recommendations**

### **4.1 Learning content**

We recommend configuring learning content for the app to be displayed directly on the page (embedded) for a better user experience.

### **4.2 Portrait view**

The app on smartphones is optimized for portrait view. Landscape mode is available and particularly useful when viewing content such as PDFs or WBTs, where a horizontal layout offers improved visibility. We are continuously working to enhance the landscape experience on smartphones.