

# Patch documentation

**imc Learning Suite**

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# Patch Documentation

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## Learning Suite

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# Inhalt

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|          |                            |               |
|----------|----------------------------|---------------|
| <b>1</b> | <b>Patch Documentation</b> | <b>Page 4</b> |
| 1.1      | About this document        | Page 4        |
| 1.2      | Modifications              | Page 5        |

# 1 Patch Documentation



## 1.1 About this document

This paper documents the changes to the imc Learning Suite in the specified version. These changes typically resolve known program errors. The resolved errors are listed individually. For each resolution, an area is listed where the corresponding issue was located and solved. Furthermore, a risk assessment was made based on the source code changes which were needed to be made to resolve the issue. This risk assessment does not assess a risk for a certain use case or scenario because this varies for each customer individually. Each change was checked according to the certified processes (ISO 9001:2008) of our development and QA department – at least two times before delivery. It is nevertheless recommended to perform additional testing of customer specific scenarios or use cases, if a change was made in an area that could have an impact on these scenarios.

## 1.2 Modifications

| Area                                   | Risk of changes |        |     |                   |
|----------------------------------------|-----------------|--------|-----|-------------------|
|                                        | High            | Medium | Low | No noticable risk |
| Courses                                | 0               | 1      | 9   | 1                 |
| Architecture                           | 0               | 0      | 5   | 18                |
| Authentication                         | 0               | 2      | 0   | 0                 |
| Reporting                              | 1               | 0      | 5   | 0                 |
| Channels                               | 0               | 1      | 3   | 1                 |
| System wide components                 | 0               | 0      | 2   | 6                 |
| Enrolment processes                    | 1               | 0      | 5   | 0                 |
| Accessibility                          | 0               | 0      | 1   | 0                 |
| Dashboards                             | 0               | 1      | 0   | 0                 |
| Tutor functions                        | 0               | 0      | 2   | 0                 |
| Miscellaneous                          | 0               | 2      | 6   | 0                 |
| Clients / Multi tenant                 | 0               | 0      | 1   | 0                 |
| Testing & Assessment                   | 0               | 0      | 1   | 1                 |
| Learner area                           | 0               | 0      | 3   | 0                 |
| Emails & Notifications & iCal          | 0               | 0      | 4   | 0                 |
| Integration and interfaces (3rd party) | 0               | 0      | 0   | 1                 |
| Media                                  | 0               | 0      | 2   | 0                 |
| Catalogues                             | 0               | 1      | 0   | 0                 |
| User / group management                | 0               | 0      | 2   | 0                 |
| Time Zone Handling                     | 0               | 1      | 0   | 0                 |
| Resource Management                    | 0               | 0      | 1   | 0                 |
| Supervisor functions                   | 0               | 0      | 0   | 1                 |
| Skill & Competency Management          | 0               | 1      | 0   | 1                 |
| User experience and design             | 0               | 0      | 1   | 0                 |
| Prerequisites                          | 0               | 0      | 1   | 0                 |
| On-the-job Training                    | 0               | 0      | 1   | 0                 |

| Area              | Risk of changes |        |     |                    |
|-------------------|-----------------|--------|-----|--------------------|
|                   | High            | Medium | Low | No noticeable risk |
| EQS               | 0               | 0      | 1   | 0                  |
| Certifications    | 0               | 0      | 2   | 0                  |
| Total: 100 issues | 2               | 10     | 58  | 30                 |

\*) Notes about modifications with “high risk of changes”

- Reporting
  - Course period filter considers the start and end date of the course for date-dependent courses and the personal start and end date of the user for duration-of-use courses.