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System requirements (Client)

imc Learning Suite

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Author(s): Dr. Peter Zönnchen
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1 Supported System Components

Components	Product alternatives
Browser *)	− MS Internet Explorer 11 (not including compatibility modes) ⚠ **) − MS Edge version 99 − Mozilla Firefox version 101 / 91.10 Extended Support Release (ESR) − Google Chrome version 102 − Safari 15.0 (minimum: Safari 10.0) on macOS Big Sur version 11.6 (learner frontend only) − Mobile Browser Android > 4 and iOS > 9 (learner frontend only)
Mobile apps system requirements ***)	Android: − Minimum OS Version: 5.0 − Maximum OS Version: 9.0 iOS: − Minimum OS Version: iOS11 Maximum OS Version: iOS14

*) The following browser settings must be observed:

− The storage of cookies must be permitted, as the imc Learning Suite uses so-called "session cookies".

− JavaScript must be enabled.

− Pop-up blockers must be deactivated.

This is the only way to ensure that all functionalities of the imc Learning Suite are available without any restriction.

) New Architecture: In the "Task Management Service" MS Internet Explorer 11 is **not supported.

***) The Administrator GUI is officially **not** supported for tablets and mobile phones.

1.1   Network requirements

Connection	Required bandwidth
Between application server and database server	Recommended: dedicated network connection, min 100 Mbit/s
Between application server and client PC	Minimum: 512 kbit/s per user (in parallel operation) Recommended: 100 Mbit/s (up to 1000 parallel users)

Please note that the actual network performance is affected by network components, such as authentication, proxy, encryption, anti-virus services or other filter services.

1.2   Client hardware requirements

Parameter	Recommended value
Minimal screen resolution	1280x1024 pixels (resp. 1280x800 pixels on a 16:9 display)
RAM	in a typical usage scenario at least 1.3 gigabytes of RAM must be available for the browser
Processor	Intel i3 processor or equivalent CPU